

# Cluster Performance Self-Assessment

Dear Fiji WASH Cluster Member.

Thank you for taking the time to complete this Survey, and contribute to a review of our performance in terms of coordination for the emergency WASH response.

The Survey below will ask you to rate your level of agreement with 12 statements concerning WASH coordination functions. The questionnaire can take as little as 5 minutes, although we would encourage you to provide brief comments explaining your selections.

The information provided will inform a workshop to be held on Tuesday 21 June. Regardless of your ability to participate in the workshop, your contribution through this brief survey will help to direct the future work of our WASH Cluster in Fiji.

THANK YOU

## 1. Name of Organisation (Optional):

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## Supporting Service Delivery

To what extent do you agree/disagree with the following statements?

### 2. "The WASH Cluster provides a functional platform for effective coordination of the emergency WASH response"

Relevant coordination mechanism linked to national systems at national and sub-national level, with active engagement of the coordinator, and adequate participation by members

*Mark only one oval.*

	1	2	3	4	5	
I strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	I strongly agree

### 3. Any comments?

Brief description / reason behind your selection

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### 4. "Information shared through the WASH Cluster has improved my understanding of who is doing what where in WASH"

Cluster partner engagement in the regular mapping of presence and capacity (4Ws), and information sharing across clusters for WASH in evacuation centers, health and education facilities.

*Mark only one oval.*

	1	2	3	4	5	
I strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	I strongly agree

**5. Any comments?**

Brief description / reason behind your selection

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**Informing strategic decision-making for the response**

To what extent do you agree/disagree with the following statements?

**6. "Assessment analysis collected/shared by the WASH Cluster provides information useful to my organization's programming"**

Individual assessment / survey results are shared and / or carried out jointly as appropriate, and provide information useful for the WASH response.

*Mark only one oval.*

	1	2	3	4	5	
I strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	I strongly agree

**7. Any comments?**

Brief description / reason behind your selection

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**8. "The WASH Cluster coordination platform allows us to identify and address response gaps and obstacles in the WASH response"**

Joint analysis and information sharing through the WASH cluster allows the identification of current and anticipated risks, needs, gaps and constraints.

*Mark only one oval.*

	1	2	3	4	5	
I strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	I strongly agree

**9. Any comments?**

Brief description / reason behind your selection

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10. **"WASH Cluster coordination platform assists in the identification of critical WASH response priorities"**

Joint analysis and information sharing through the WASH cluster support emergency response planning and prioritisation.

Mark only one oval.

	1	2	3	4	5	
I strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	I strongly agree

11. **Any comments?**

Brief description / reason behind your selection

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## Planning & Strategy Development

To what extent do you agree/disagree with the following statements?

12. **"The WASH Section in the Flash Appeal sufficiently identifies response priorities and strategic objectives, including inter-sectoral synergies"**

The WASH Response Plan identifies priority areas and activities, and shows synergies with other sectors towards overall strategic objectives.

Mark only one oval.

	1	2	3	4	5	
I strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	I strongly agree

13. **Any comments?**

Brief description / reason behind your selection

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14. **"WASH Cluster partners have agreed and applied relevant standards that ensure quality response (for example, litres/person/day, hygiene kit content)"**

Standards and guidance for the WASH response are agreed to, adhered to and reported against.

Mark only one oval.

	1	2	3	4	5	
I strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	I strongly agree

**15. Any comments?**

Brief description / reason behind your selection

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**Advocacy****16. "The WASH Cluster platform allows us to identify WASH advocacy concerns to raise with other institutions / clusters / etc"**

Advocacy concerns are identified with partners, including operational gaps, access and resource needs.

*Mark only one oval.*

	1	2	3	4	5	
I strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	I strongly agree

**17. Any comments?**

Brief description / reason behind your selection

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**18. "The WASH Cluster coordination has provided a useful platform to implement common advocacy activities on behalf of partners and the affected population"**

Common advocacy campaigns agreed and delivered across partners.

*Mark only one oval.*

	1	2	3	4	5	
I strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	I strongly agree

**19. Any comments?**

Brief description / reason behind your selection

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**Monitoring & Reporting**

20. **"The WASH Cluster's response monitoring indicators capture core activities in a useful manner"**

Use of monitoring tools to track progress against the response plan, and any necessary corrections identified.

Mark only one oval.

	1	2	3	4	5	
I strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	I strongly agree

21. **Any comments?**

Brief description / reason behind your selection

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## Contingency Planning / Preparedness

22. **"Organizations responding in WASH have a good understanding of contingency response needs and preparedness actions"**

National contingency plans identified and shared; risk assessments and analysis carried out; multisectoral where appropriate; regular distribution of early warning reports.

Mark only one oval.

	1	2	3	4	5	
I strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	I strongly agree

23. **Any comments?**

Brief description / reason behind your selection

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## Accountability to Affected Populations

24. **"Beneficiaries of WASH responses have the opportunity to input into and feedback on direct assistance received (such as hygiene kits; services in evacuation centers; etc)"**

Disaster-affected people input into the organisation and implementation of the response; agencies investigate and act upon feedback as appropriate.

Mark only one oval.

	1	2	3	4	5	
I strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	I strongly agree

**25. Any comments?**

Brief description / reason behind your selection

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**Final Word...****26. Any further comments on our collective performance, or priorities for improvement?**

What are our priority areas of improvement?

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**27. Any comments on the role of the cluster outside of an emergency response?**

What are the minimum preparedness actions we need to collectively ensure?

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**28. Any feedback on the WASH Coordination Performance Survey?**

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